

Foothill-SLAM NJB

Sunnyvale - Los Altos - Los Altos Hills - Mountain View

Refund Policy

This document explains how the Foothill-SLAM NJB refund policy is defined and carried out. Once you decide to request a refund then that request should be submitted via email to the Foothill-SLAM Registrar at registrar@njb-slam.org.

Payments & Fees

The Chapter has four components that comprise the registration payment amount, as well as All-Net fees after the registration process is completed. These items are defined below:

- Registration Fees: The registration fees are set at the beginning of the year based upon the projected number of players and expenses to run the chapter for one season.
- Merchandise: During the registration process, the Chapter collects sizing information for uniforms that are included with the registration fee. In addition, it offers the parents the opportunity to purchase additional merchandise such as shooting shirts and t-shirts. The Chapter orders the additional merchandise at the same time as the uniforms.
- Opt-out Fees: Managing a chapter takes a large number of volunteers. Each player is required to have a parent take on volunteer work for at least 4 (four) hours during the season. If the parents chooses to "opt-out" of volunteering then they can pay a fee that exempts them from taking on a team or chapter job. If a family has two children in NJB then they must do two jobs or if they want to opt-out of volunteering then they must pay two opt-out fees.
- Donations: In order to keep fees as low as possible, the Chapter accepts tax deductible donations. Foothill-SLAM NJB is a non-profit corporation.
- All-Net Fees: All-Net teams get more practice time, more games, and have more qualified referees for their games. All of these benefits make it more expensive for our Chapter to operate All-Net teams. All-Net players are therefore asked to cover these additional costs by paying an All-Net fee in addition to the normal registration fee.

Refund Schedule

The refund amount is based upon the timing of the refund request. There are three different times during registration and the team formation when the cost to the league increases. These times impact the amount of money refunded to the family requesting the refund.

Prior to the Draft: The division drafts are held one to two weeks after the Division Evaluations are completed. If the Chapter is notified of a player withdrawing from the league prior to the draft, the Chapter has not incurred any expense on behalf of the player.

After the draft but prior to the 1st game: Immediately after the draft, the uniform and merchandise order is placed with the uniform vendor using the sizes specified during the registration process. The Chapter is incurring the cost of uniforms that may not be usable by someone else if a player drops out.

For All-Net players, the cost is greater because it is very difficult to replace the All-Net player now that all of the division players are not available to be brought up to the All-Net team. The Chapter now must operate the All-Net with one less player to help amortize the increased All-Net expenses.

The merchandise ordered by the player is now committed. The player owns this merchandise when it arrives.

After the 1st Game: The uniforms and player ordered merchandise items are distributed one to two weeks before the first game. Any players dropping after the first game creates a shortfall that is very difficult to replace, thus the refunds for most items are not allowed.

The table below details the amount of refund based upon the timing of the request for a refund.

Description	Prior to Division Draft	After Division Drafts but Prior to First Game	After First Game
<u>Division Players</u>			
Donations:	100%	100%	100%
Registration Fees:	100%	50%	0%
Opt-out Fees:	100%	50%	0%
Merchandise:	100%	0%	0%
<u>All-Net Players</u>			
Donations:	100%	100%	100%
Registration Fees:	100%	50%	0%
Opt-out Fees:	100%	50%	0%
Merchandise:	100%	0%	0%
All-Net Fees:	100%	0%	0%

Families that drop out prior to the first game may pick up their merchandise at Picture Day or by contacting the Uniform/Merchandise Coordinator to make other arrangements. Any merchandise not picked up by December 31st will be considered a donation to the Chapter's inventory.